



# SOFTWAREUNLIMITED

Our case studies highlight how Information Technology (IT) can be used to enhance your competitive position through reduced costs, improved operational efficiencies and higher levels of customer service.

## **Case Study: Eliminate Downtime**

Sales and customer service are increased 10% when a company's information management systems operate with no downtime.

### Client Situation

A large institution receives orders electronically and is on a dedicated server, with little or no performance, no additional storage capacity, and no ability to continue operating if a hardware component fails.

### Client Problem

Server downtime results in lost orders and impacts the financial stability of the company.

### SoftwareUnlimited Solution

Through SoftwareUnlimited's Manage IT service, server storage capacity is expanded and a high capacity fault tolerant RAID 5 Array is installed.

A backup server is installed that takes over in the event the primary server goes down. SoftwareUnlimited's Manage IT service configured the system so that information is automatically restored when the primary server is back on-line.

### Client Benefit

Order information is maintained even during failure of primary network server. Company revenues increase 10% due to 100% uptime.

Contact us to find out how we can help provide you with a solution that will keep your business operating even during equipment failure.