



# SOFTWAREUNLIMITED

Our case studies highlight how Information Technology (IT) can be used to enhance your competitive position through reduced costs, improved operational efficiencies and higher levels of customer service.

## **Case Study: Centralized Data**

An organization uses a variety of software applications and finds it needs to reduce costs by centralizing information into a common database.

### Client Situation

A company with multiple locations and a variety of information management software systems wants to track information using a central customized database application.

### Client Problem

The current system is old, inflexible and not centralized. Information is maintained in a variety of software applications that do not share common information. Hard copy documents are stored in remote locations thus limiting access to information.

### SoftwareUnlimited Solution

SoftwareUnlimited provides a customized programmed database. Common information is now consolidated into one software application. The client can now track and report a on a variety of information including clients, outside business contacts, scheduling data, vendors and other relevant information.

SoftwareUnlimited's Remote IT service monitors the system, reduces downtime and keeps the systems at peak operating efficiency. Data from remote locations is now synchronized with the main office.

### Client Benefit

Customer service is enhanced through the consolidated database. New programs allow easy access to the entire collection of client information. Sophisticated reports and form letters keep the company in contact with clients on a regular basis. Company downtime is minimized.

Contact us to find out how we can help you increase your productivity, reduce your costs and improve your competitiveness.