



SOFTWAREUNLIMITED

Our case studies highlight how Information Technology (IT) can be used to enhance your competitive position through reduced costs, improved operational efficiencies and higher levels of customer service.

Case Study: Business Continuity (Disaster Recovery)

A large municipality has no formal business continuity plan or procedures.

Client Situation

A large municipality had no formal Information Technology disaster recovery plan or procedures. Minimal operations documentation existed.

Client Problem

The city needed a plan to formalize disaster recovery procedures for its automated systems.

SoftwareUnlimited Solution

SoftwareUnlimited's Secure IT service documented the criticality of systems, procedures and departments. SoftwareUnlimited participated in disaster recovery testing at a hot site.

SoftwareUnlimited documented operations procedures for both day-to-day and disaster scenarios. Systems can now be operated by back up staff members in the event primary team members are unavailable.

Client Benefit

The municipality has enhanced protection of its information assets through an up-to-date disaster recovery plan. The plan is tested and enhanced on a regular basis thus ensuring accuracy of the plan.

Contact us to find out how we can cost effectively help you increase protection of your information assets.